

Dr Sharma's Surgery, Bilston Health Centre, Prouds Lane,
Bilston, Wolverhampton, WV14 6PW

Patient Survey Action Plan

The following points have been identified for action from the Patient Questionnaire:

1. Widen scope of engagement to encourage broader range of membership of PPG
2. Involve PPG in review and development of policies and procedures, e.g. Chaperone Policy
3. Develop with PPG members a Practice specific patient survey. Involve PPG members in collecting and analysing results.
4. Agree programme of PPG events that reflect members availability.
5. Discuss possibility of a PPG Roadshow 6. Consider opportunities for a Bilston Health Centre PPG.